

# JOHN BRICENO VANEGAS

Phone: 0414 596 521

Email: jotabrice28@gmail.com



## CAREER PROFILE

I am a highly accomplished professional with progressive career experience in operations, logistics, inventory, and technology. Re/Start AWS Graduated and AWS Cloud Practitioner, with knowledge in Cloud, networking, security Linux, Python, and Database management.

I have a strong understanding of business processes with unique capability in problem solving, resolution and feedback. Proven ability to establish collaborative and productive team relationships as well as the discipline to work independently and autonomously with an excellent focus on delivering a high level of customer service to both internal and external customers.

## KEY SKILLS

### AWS cloud and scripting

I have a beginner level skill in AWS cloud practitioner and infrastructure through tools such as CLI, scripting and automation.

### Python Development

Through my course Amazon AWS Re/Start I'm developing basic Python programming skills and can use Python (and libraries) to implement techniques for debugging and testing.

### Client relationship

Manage and support positive client relationships, ensuring presence in the process of programme design, program review and supporting new products as well as existing programmes rolled over from previous years.

## SYSTEMS & APPLICATIONS

- Beginner level Python, C, JavaScript, HTML and Linux
- Understanding of relational and non-relational databases
- Currently Self-teaching dockers, Kubernetes and Terraform.

## CERTIFICATIONS & TRAINING

Course	Institute	Year Completed
Re/Start AWS	Goanna Education	2022
AWS Cloud Practitioner Certification.	AWS	2022
Electronic Engineering (11th semester)	Universidad Nueva Esparta – Caracas, Venezuela	2012 - 2022
Training Program for Facilitators on Applied Fluid Learning	SDA Consulting - Venezuela	2016
Training in Applied Fluid Learning: A tool for the Experiential Education	SDA Consulting - Venezuela	2016
Coaching and Feedback: A tool for improving Performance	SDA Consulting – Venezuela	2015

## EMPLOYMENT HISTORY

### The Outdoor Education Group

2019 –2022

The Outdoor Education Group is one of the largest providers of outdoor learning in Australia with a reputation for quality and innovation. As a Client Program Administrator, I develop and support the design and delivery of programs that aid The Outdoor Education Group to realise the potential to make outdoor learning accessible to more young people.

- Supporting Program Coordinators and Outdoor Learning team in an administration capacity.
- Work on projects that support the delivery of programs such as Eduscape, curriculum development, Program Information Websites, and standardisation projects.

- Manage and support positive client relationships, ensuring you have a presence in the process of programme design, program review and supporting new products as well as existing programmes rolled over from previous years.
- Work with key stakeholders within client organisations to ensure successful delivery of programs.
- Work in partnership with risk and quality assurance team to verify and assure standards of delivery.
- Manage educational, operational, and logistical aspects of program administration from 12 months in advance up to hand over to a Program Coordinator for in the field delivery.

**Achievement: I was nominated for the KIM HAWKE - ROOKIE OF THE YEAR AWARD.**

## **BlueFit Pty Ltd.**

### **Cafe Manager**

**2016-2019**

BlueFit is a leisure facility management company. It prides itself in offering Councils a true partner in asset management. My proven hard-working attitude with complete transparency has had an enormous impact on the 30 recreational sites BlueFit has collaborated and partnered with during its first decade of establishment.

- Order supplies and track inventory to avoid shortages and ensure stock levels are always adequate
- Inventory tracking to plan, execute, coordinate, and distribute stock among multiple venues
- Purchase report by location and follow-up with providers
- Address customer complaints in a timely and courteous manner
- Motivate staff to execute an exceptional level of service leading to a direct increase in loyal, repeat customers

### **Grupo CDT – Caracas, Venezuela**

**9 Years**

#### **Camp Mentor**

**2010 - 2015**

The CDT Group is a "holding" of three brands composed of: MG Camp, Casa de Tejas Events and CDT Productions, focused on providing a quality service, specialised in logistics, planning, production, assembly, execution and closure of events; dedicated to satisfying each of its clients' needs, ensuring the delivery of an "unforgettable" experience.

- Responsible for selection process and recruitment of more than 150 employees per year
- Responsible for training and professional development of all coordinators
- Prepared reports to identify issues with more than 12 summer camps
- Dealt with Master Data Management Team in order to schedule more than 12,000 campers
- Created and managed GrupoCDT foundations.

#### **Acting National Director**

**2009 – 2009**

PGTC is the largest provider of camps in Venezuela that hosts over 12,000 children across the country with more than 12 camp sites.

- Supervision and consulting of all programs and activities the camp organised and hosted
- Developed, wrote, implemented and updated the Standard Operations Procedures for PGTC camps
- Ensured Standard Operations Procedures were maintained
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#### **Transportation and Supply Chain Manager**

**2008 – 2010**

Cross-functional responsibilities including supply chain, distribution, inventory and purchasing management in preparation for the annual arrival of 7,000 campers.

- Oversaw fleet of four vehicles distributing goods nationwide to CDT facilities and client sites
- Allocated staff and resources, and managed supply chain across the organisation based on fluctuating clients and seasonal needs

**Achievement: High Pressure Roles at one time. Maintained 3-person role achieving deadlines and outcomes.**